



P.O. Box 269, Arborg, Manitoba, Canada R0C 0A0

Toll Free 1-877-231-8554

Email: sales@stronghaul.com

Web:www.stronghaul.com

Warranty

STRONGhaul warrants that its product will be free from defects in workmanship and material for a period of five (5) years for Aluminum Trailers, three (3) years for Cargo Trailers and ninety (90) days on paint and coatings. The warranty period starts the day of purchase by the original owner. A copy of the warranty, signed by the dealer and purchaser, must be returned by the selling dealer to STRONGhaul, within fourteen days of the purchase of the trailer. Failure to meet this condition will cause the warranty to be null and void.

In the event that any unit proves to be defective in material and/or workmanship under normal use, and such unit is returned to STRONGhaul at Arborg, Manitoba, and under their inspection is determined to have been defective, the unit will be repaired without charge to the original purchaser. All replaced parts become the property of STRONGhaul. Any freight transportation charge to or from the factory is the responsibility of purchaser and shall not be a part of the manufacturer's warranty. (Any repairs other than by the factory will be paid only with prior approval from STRONGhaul).

STRONGhaul will not be responsible for consequential, incidental, special or indirect damages of any kind which may be incurred as a result of any defect in material or workmanship, including, but not limited to, loss of time, inconvenience, loss of income from use of said product, or in any way the manufacturer will not be responsible for any fees incurred by purchaser relating to any warranted claims against manufacturer.

The warranty shall be void where the unit has been subject to misuse, neglect, alteration, modification, accident or where repair parts or actual repairs have been supplied and/or performed without STRONGhaul authorization. STRONGhaul makes no warranty with respect to trade accessories (axles, tires, wheels, lights etc.). This includes labour charges involved with trade accessories. Loading in excess of gross vehicle load ratings stated on the certificate plate will invalidate any and all warranties. Damage caused by failure to check and torque lug nuts properly is not covered by warranty. Normal wear items will not be replaced due to wear (items include, but are not limited to, bearings, brakes, brake linings and hinges).

Any damage caused by or attributed to any act of God whatsoever is not covered by manufacturer's warranty. Paint and coatings warranty (90 days) does not cover wear, deterioration and/or damage from road elements, salt, sand, weather conditions, and/or improper wash solvents.

Feb 15 2011

Warranty Claim Sheet

Record # _____

Registered Owner of unit (print name); _____

Mailing Address; _____

E-mail; _____ Phone # _____

VIN # of Unit; _____

Dealer unit was purchased from; _____

Date unit was purchased; Day _____ Month _____ Year _____

Date of application; Day _____ Month _____ Year _____

If you are not the original purchaser of this this trailer when new from a STRONGhaul authorized dealer then this claim will be rejected.

Brief Description of claim; _____

Name of third-party repair facility; _____

Total repair cost (parts & labor); _____

Parts and materials needed in the repair; _____

Overall AND detailed pictures of damaged unit to be supplied to Diemo Machine Works in order to review claim for approval. The total approved amount is at the discretion of Diemo Machine Works, and Diemo Machine Works also reserves the right to reject any claim upon the basis of the original warranty agreement. On claim approval, pictures of the repaired unit and the repairs done are required before the approved amount will be paid, to the registered owner by mailed cheque.

Due to the special circumstance of this case because of time, location, or other reasons deemed appropriate by Diemo Machine Works, we agree to review the claim presented here for repairs NOT done at the factory. All workmanship done and parts installed by third-party are NOT covered by factory warranty, and Diemo Machine Works will not carry responsibilities of any kind in regards to these. Only original equipment and workmanship will be covered by the manufacturer's warranty.

Signature of owner; _____

(Please sign if you agree to these terms)

If this claim is approved, you will receive authorization by email or fax.

All factory correspondence goes to;

Diemo Machine Works Inc.

c/o Trailer Factory Claims Dept.

Box 269, Arborg MB, R0C-0A0

Ph: 204-364-2404, Fax: 204-364-2413, email: trailersupport@diemomachine.com

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(Factory Use)

Signature of claims adjuster; _____ Amount Approved; _____ Cheque #; _____

Rejected (reason); _____

Date claim closed; _____